

Terms & Conditions

Weather is always a concern, we reserve the right and also give you, the Client, the right to cancel or reschedule if the weather is foul(meaning continuous rain, hail, sleet, snow, or hurricane type winds) this also includes extreme heat or cold as measured by the real feel, and may include wind chill effects and humidity effects. We want our ponies and your children to be happy and not miserable.

Bad Weather Policy: If it is raining on the day of your event, you will need to contact us to cancel at least 2 hours prior to the start of your party. If it is raining / or there is a forecast for rain and you tell us to come and THEN cancel after we have arrived at your event, the deposit is non-refundable and the balance of your party is due in full. Should you contact us and request to cancel, due to rain/ or the forecast of rain, and it does not rain at the time of your event, your deposit is non-refundable. REFUNDS ARE NOT OFFERED FOR ANY OTHER REASONS, OTHER THAN WEATHER.

CANCELLATION POLICY:

We only issue deposit refunds based on weather. Cancellations of any other nature the Deposit received is refundable.

Unicorns & Lollipops Pony Rides, LLC can be performed almost anywhere, such as backyards, front yards. However, our ponies cannot perform on rocks, uneven or unlevelled ground, HILLS, ROADS, CONCRETE DRIVES or grass that has been treated with pesticides or fertilizers within a 7 day party date.

Locations cannot be on a major/ busy highway, or front yard which receives large amounts of street traffic. The area in which you would like to hold your pony party needs to an area large enough for the ponies, and your children, thus meaning we need additional room from the area for our truck and trailer...approximately 40 feet long... This is for the safety of our ponies, our staff and your children. We must have adequate parking close to the party location for our truck and trailer to park and unload our ponies safely we cannot unload our ponies on a busy highway, parking lot, hill or road which receives large amounts of street traffic. Kindly advise if your street is a narrow street, with no or limited parking, or your street goes to a dead with no Cull De Sac for which we can turn around in. Please plan the location for where you would like the ponies to

work approximately. We have the right to stop, cancel, and or remove our ponies from unsafe conditions. For example, fireworks, lose or barking dogs, lightning and thunderstorms, children on bicycles, scooters, roller blades, Children playing football, soccer, baseball, or Frisbees near where our ponies need to perform. Water guns, games with loud noises, clacking or banging. Please have the children refrain from using these items while our ponies are in use. If we determine the area in which you would like the ponies to perform, is unsafe for the ponies and children alike, we have the right to cancel, stop and or remove our ponies from any unsafe conditions. Kindly, review 'A WORD FROM OUR PONIES' with your guests prior to our arrival...we additionally, will have a waiver outlining the above for everyone riding our ponies to sign.

Children should be between the ages of 2 and 16. The maximum weight is 110 lbs. for our larger ponies/horse and 50 lbs. for our small ponies.

Lastly, we cannot be held responsible or liable for any property or landscaping damage associated with our pony hoof marks, grass nibbling, and or droppings (which will be our responsibility to promptly remove) we will do our best to leave your location exactly the way we found it. _____ (initials)

Signature of Client: _____

Date: _____

Signature of Unicorns & Lollipops Manager: _____

Date _____

To insure your date, and the time you would like, please

Plan your event at least 3 weeks prior...